



ARRIVE, ENJOY and STAY SAFE @ Haus Hirt

Easy booking for Winter 20/21

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We have changed our booking conditions to make it simpler and more worry free to plan your holiday with us for the upcoming **Winter season (17.12.2020 to 11.04.2021)**

Free cancellation guarantee up to 48 hours before arrival

You may cancel your stay with us at Haus Hirt with no difficulties nor with any costs up to 7 days before your planned arrival for any of the following reasons:

- * If a travel warning is issued for the Salzburg area.
- * If you are required to go into quarantine following an official notification.
- * In the event that the Gastein ski lifts close

If any of the above happens we will cancel your booking without charge and any convert any down payment you have already made into a Haus Hirt voucher without an expiry date. If you prefer we will refund your deposit.

We recommend you take out travel insurance:

NEW: We offer to pay 50% of the costs of a cancellation insurance with the Europäische Reiseversicherung for the duration of your stay. For more information, please contact us.

The following rights apply to your own travel insurance:

- * if you develop COVID-19 symptoms yourself,
- * if a close relative or living person is a COVID-19 ill and your participation is urgent, or you have to be in quarantine.

>> Link: <http://start.europaeische.at/hsp?AGN=10005603>

If the current measures are lifted and unrestricted travel is possible, our modified and very relaxed cancellation conditions for this winter are as follows:

Free cancellation up to 14 days before arrival.

Cancellations within 14 days of arrival - 50 % cancellation costs

Within 7 days of arrival, 90 % cancellation costs

In case of early departure, 100% cancellation costs

If the room can be rebooked then of course there will be no cost to you.

The cancellation costs may also be transferred into a voucher for use during the low season, depending on availability.